

# AIRPAX DIMENSIONS

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**UTILITY WARRANTY & REPLACEMENT PLAN**

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## INVERTER WARRANTY & REPLACEMENT PLANS FOR UTILITY CUSTOMERS

### WARRANTY PLAN

Airpax Dimensions, Inc. warrants our inverter products against defects in material and workmanship for a period of one (1) year. *See standard warranty as stated in Owners Manual.*

### REPLACEMENT PLAN

As a leading supplier of inverters, AIRPAX DIMENSIONS, INC. has a special and unique program called the **ADVANCE REPLACEMENT PLAN**. Dimensions is aware that some inverters, should they fail, could cause hardship for our utility customers. This plan is designed to replace any inverters that are of such critical importance that our utility customers cannot wait the normal one week for a defective inverter to be repaired.

Dimensions will ship an **advance replacement** inverter within two (2) working days of a telephone conversation that confirms that an inverter problem exists. The defective inverter should be returned, freight prepaid, to Airpax Dimensions, Inc. within one (1) week of the installation of the replacement inverter using the same container in which the replacement inverter was shipped.

Failure to return the defective inverter within four (4) weeks will result in an invoice being issued for the current Industrial price of the replacement unit plus shipping charges.

#### **Advance Replacement Plan Customer Cost Schedule**

**1<sup>st</sup> year-** The advance replacement inverter will be shipped prepaid and free of charge.

**2<sup>nd</sup> year-** The cost of an advance replacement inverter will be 25% of the current Industrial price plus shipping.

**3<sup>rd</sup> year-** The cost of an advance replacement inverter will be 52% of the current Industrial price plus shipping.

**4<sup>th</sup> year-** The cost of an advance replacement inverter will be 80% of the current Industrial price plus shipping.

*NOTE:* Advance replacement inverters may be remanufactured or refurbished units and have used chassis and covers. The electronic circuits in these units will be the current revision level and the units will be thoroughly tested as complete units before shipping.